



March 15, 2020

To our valued Big Fun family,

EFFECTIVE MONDAY, MARCH 16, 2020, THE BIG FUN PLAY CENTRE WILL BE TEMPORARILY CLOSED UNTIL FURTHER NOTICE.

Providing the community with a Safe, Secure, Clean, Friendly, Affordable & Fun facility to come together, forget their stresses, let loose and have fun is the core of what makes the Big Fun Play Centre so special! Every decision made, focuses on following through on that commitment to our guests, our team members and our community.

During this global Coronavirus (COVID-19) pandemic, reducing exposure and working with the public to “flatten the curve” by social distancing is imperative, if we want to overcome this crisis. As such, Big Fun is taking the extraordinary precautionary measure of closing the facility to stop the spread of the virus within the community. By making the socially responsible decision to close Big Fun, which we believe to be the best course of action to take, we will be doing our part in assisting the community’s efforts in containing and eventually eradicating the virus, and in the process, this step will lessen the pressure and stress on the frontline emergency and medical professionals working so hard to keep us all safe.

We will continue to closely monitor this rapidly-changing health emergency situation and will help keep everyone up-to-date on federal and provincial health directives and advisories, as they become available.

We look forward to welcoming you all back to our facility, when the time is right!

Guests with previously scheduled parties and events will be offered substantial discounts on rescheduled events, once the facility is up and running to the public again.

Please email info@bigfunplay.ca with questions, concerns or to learn about rescheduling options for previously scheduled events.

Sincerely,

Derek Fuller – President / Director of Happiness

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